



VNNNOX CARE

Cloud-based LED Screen Digital Management
Monitoring and Maintenance Solution

SOLUTION OVERVIEW

Fault information
report in 1 minute



Technical support
in 1 hour



Troubleshooting
in 1 day



7X24, real-time LED Screen Status Monitoring

Real-time monitoring and risks&faults reporting of display status, helping you to discover display problems and reduce losses as soon as possible.



LED Screen Digital Management

Online back up, location report, display status monitoring, maintain spare parts and replacement information report.



One- Click LED Screen Diagnosis and Recovery

Obtain the LED screen's key parameters, fault information, and troubleshooting suggestions. VNNOX can also remotely restart the screen, restore configuration files, adjust brightness, etc.



Configuration Files Library

Through the configuration file library, configuration files could be stored and managed with less risks of lose.



CORE **FUNCTION**



LED Monitoring



Monitor the receiving card temperature, voltage, working status and other data



Monitor the working status of the sending card

VNNOX Care Import Devices from VNNOX Help vnnocare_demo

My Screens **My Services** **Screen Management** **LED Detection Rules** **Tools** **Configuration Files** **Video Tutorials** **Permissions** **User Management** **Roles** **Workgroups** **System** **Personal Settings**

Screen Management/ Eindhoven_screen_4

Basic Information Assets Faults Control Management

Screen Information Edit Camera Configuration

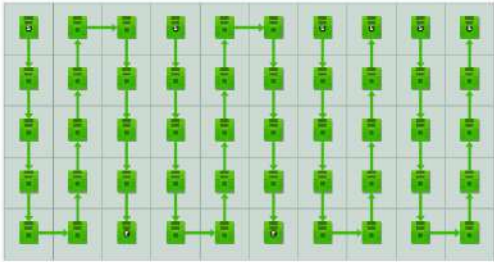
Eindhoven_screen_4
Status: Normal Location: 7931, Drenthe, Netherlands 📍 📄

Device Status Monitoring updated: (GMT+08:00) 2021-04-28 11:05:46

All devices

- Screen
 - Receiving Card
 - Module&Cabinet
 - Screen Information
- Controller
 - MCTRL600/660-1
- Input Source
 - Computer

Working status **Temperature** **Voltage**



Basic Information
Quantity: 50
> Receiving Card

Full Screen Zoom Click and drag the slider to zoom in/out.

Risks and Fault Alarm

-  The data plate displays alarm information from time to time;
-  Send Alarm Notifications via Email;
-  The alarm rule scope is user-defined.



LED Mangement

- Basic display information: Name, Location, System Backup Files, Replaced Parts, Display device information.

My Screens

My Services

Screen Management

LED Detection Rules

Tools

Configuration Files

Video Tutorials

Permissions

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Screen Management/ Eindhoven_screen_4

File Name

Backup Time

Content

2022-05-09

1. Receiving card configuration file; 2. Screen connection file; 3. Receiving card version/NovoLCT version;

Download Rename Screens Associated Delete

Replaced Parts

Add

4 Module 10 Reticle

vnnocare_demo

2023-05-17 11:38:11

Edit Delete

Part Information

Part Name

Specification

Quantity

Location

Location Photo

Time

Action

No data

Import Devices from VNNOX

Help

vnnocare_demo

Screen Warranty

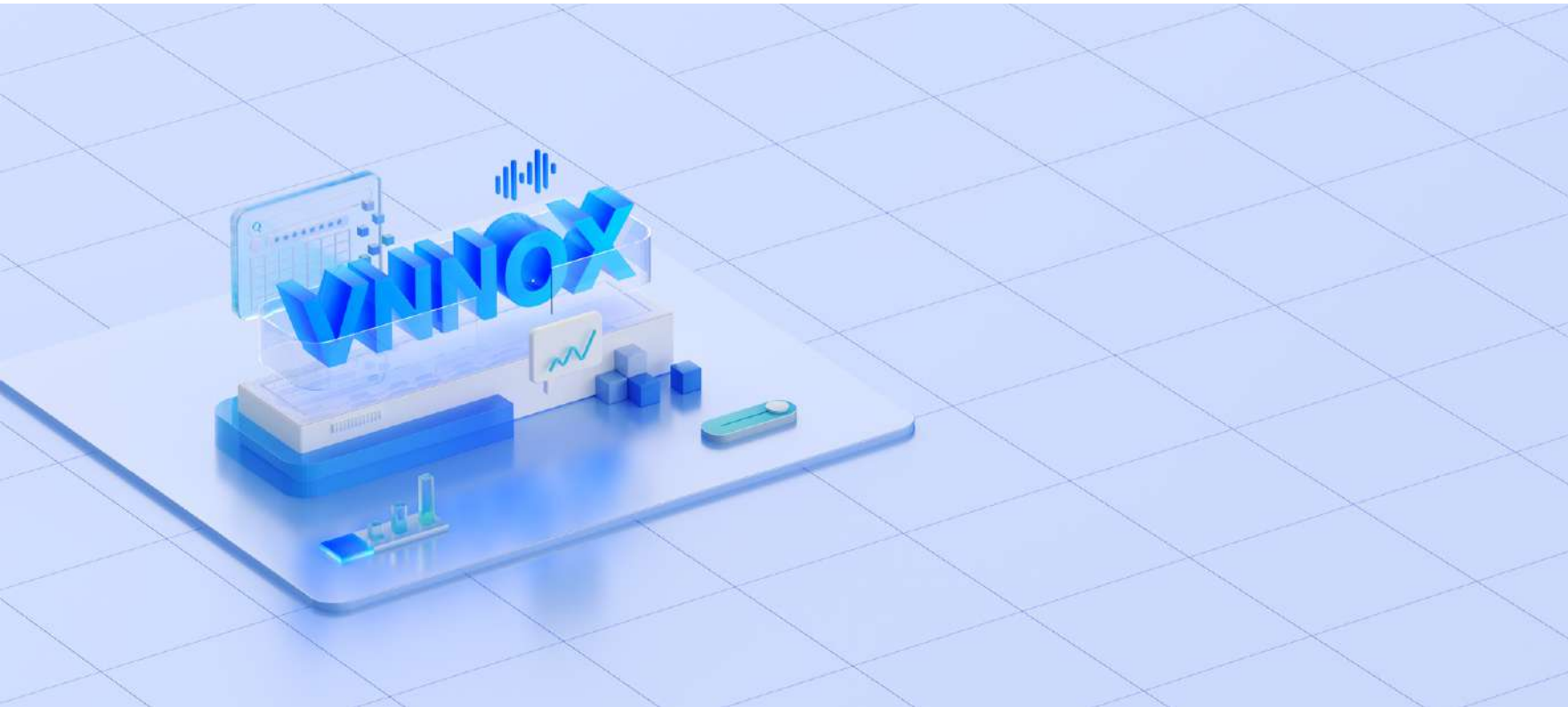
Warranty: 2022/04/03 ~ 2024/05/29

Account:vnnocare_demo

Time:2022-05-09 14:25:09

After-sale maintenance services

- Cloud backup of Configuration file
- One-click recovery of screen parameters
- Configuration file library
- Spare/Replacement Information
- Warranty Information
- LED detection
- Data report



How to begin:

Enter our website:
<https://www.vnnox.com/>,
switch the language on the top of the
page, and tap "VNNOX CARE" to log in
or register

Google "VNNOX Care" for login or
registration

Google "VNNOX", enter the website,
and click The "VNNOX Care" button on
the page for login or registratio



SAFETY **QUALIFICATION** **CERTIFICATE**



Local security policy

Strictly comply with local data security policies



Node data isolation

Ensure that the data of each region is stored on the server within its node



International safety certification

Passed the CQC, SGS and ISO/IEC 20000 certifications



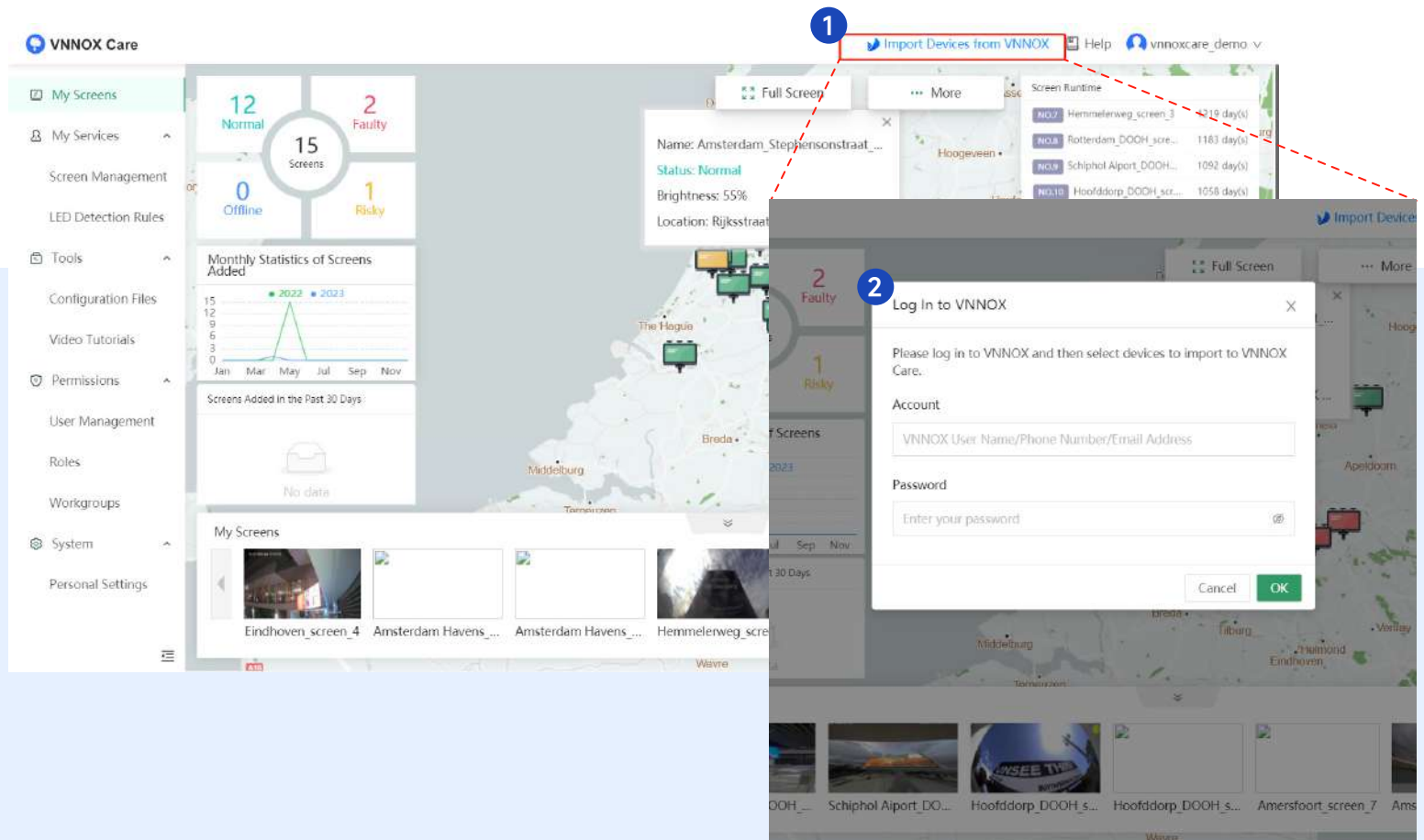
HOW TO START WITH VNNOX CARE

back up the display to the Cloud in several simple
step to start monitoring and management.



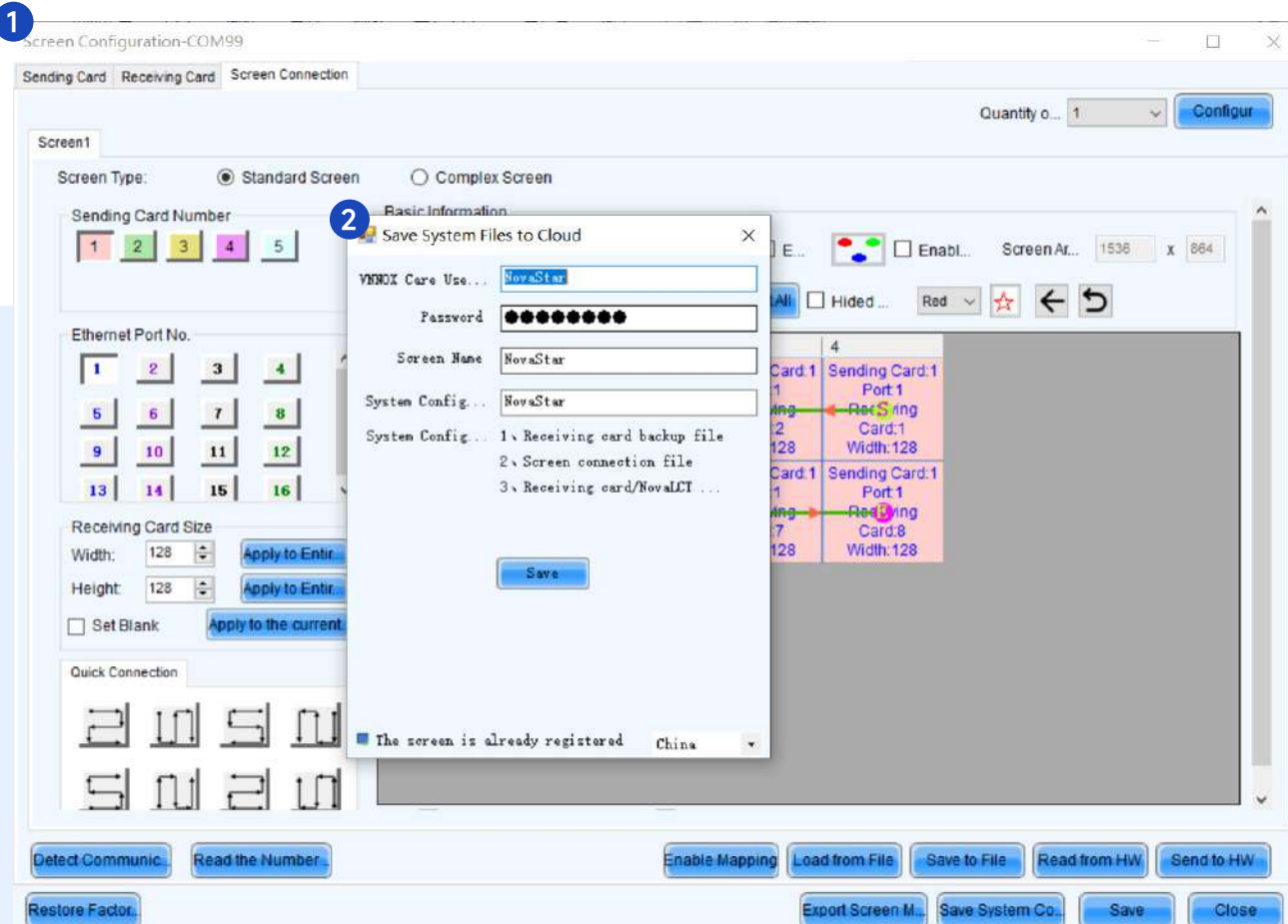
Import your screen form VNNOX MEDIA

1. Open the APP, select "Import Device from VNNOX" and login the VNNOXiCare account;
2. Select the LED screen you want to import, and done.



Import your screen by Nova LCT

1. Ensure that the host computer where the LCT is located is networked;
2. Through "Save System Files to Cloud", login the account to successfully bind.
3. Login your VNNOX Care account and connect to the cloud.



Import by VNNOXCARE directly

1. Click “Export Screen Monitoring Data” to export the monitoring data of the currently connected screen.
2. Log in to VNNOX Care and choose My Services > Screen Management to access the screen management page.

1

Screen Configuration - COM99

Sending Card: Receiving Card: Screen Connection

Quantity o... 1 **Configure**

Screen Type: ☒ Standard Screen ☐ Complex Screen

Sending Card Number: 1 2 3 4 5

Ethernet Port No.: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Receiving Card Size: Width: 128 Height: 128 **Apply to Entire** **Apply to the current**

Quick Connection: **Detect Communic.** **Read the Number.** **Restore Factor.**

Basic Information: Coordinate: X: 0 Y: 0 Virtual Mo... ☐ E... ☐ Enabl... Screen Ar... 1536 x 864

Columns: 4 Rows: 2 **Reset All** ☐ Hided... **Red** ☐ **←** **→**

2

Screen Management

16 All 15 Normal 0 Faulty 0 Risky 1 Offline

Device SN: Device barcode/Code obtain... Screen Name: Please enter Screen Name. **Search** **Reset** **Expand**

Add Screen **Change Group**

Screen Name	Operating Stat...	Brightness	Backup File	Warranty	Registered	Action
Taurus-70003984	Offline	34.0%	Taurus..._J...	--	(GMT+08:00) 2023-04-25 07:55:50	Delete
Gorlchem_screen_1	Normal	39.2%	Endho..._J...	2022/03/06 ~ 2025/04/18	(GMT+08:00) 2022-05-05 08:41:05	Delete
Eindhoven_screen_2	Normal	39.2%	Endho..._J...	2022/03/14 ~ 2024/06/13	(GMT+08:00) 2022-05-05 08:41:02	Delete
Hennelweg_screen_3	Normal	39.2%	Endho..._J...	2022/01/07 ~ 2024/06/14	(GMT+08:00) 2022-05-05 08:41:00	Delete
Eindhoven_screen_4	Normal	39.2%	Endho..._J...	2022/04/03 ~ 2024/05/29	(GMT+08:00) 2022-05-05 08:40:56	Delete
Eindhoven_DOCH_screen...	Normal	39.2%	Endho..._J...	2022/05/02 ~ 2025/06/06	(GMT+08:00) 2022-05-05 08:40:54	Delete
Amersfoort_screen_6	Normal	39.2%	Amersf..._J...	2022/05/01 ~ 2024/06/20	(GMT+08:00) 2022-05-05 08:40:52	Delete

< 1 2 > 10 items/page



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